

The Clibbe

LOUNGE BAR & KITCHEN

EST. 2016

WELCOME BACK

**TAKING BOOKINGS NOW
REOPENING 4TH JULY 2020**

**READ ABOUT OUR NEW SAFETY
MEASURES**

cmHOTEL
MANAGEMENT LTD.



OUR NEW SAFETY MEASURES

Safety is very important to us The Cliffe Lounge Bar & Kitchen, so we have made the decision to be even more cautious when we reopen to our loyal supporters and first-time users. We have established new procedures following advice from both the World Health Organisation and the Health & Safety Executive to ensure your visit is safe and memorable.

Each department will now implement these new ways of working to ensure the highest levels of safety possible. In this way, they can manage the reopening process in a comprehensive way that covers all aspects of the operations.



SAFE DINING



MAKING A BOOKING

- We will be allowing bookings of up to 6 people maximum.
- Booking online will be available from Monday 6th July or please give us a call on 01303 847 880 to make a reservation over the phone.
- Lunch time reservations are available for inside dining between the hours of 12pm - 3pm.
- Dinner time reservations are available for inside dining between the hours of 6pm - 9pm and 6pm - 8pm on Sundays.

ALFRESCO AND INSIDE DINING

Whether you order at the bar or at your table depends on where you are seated:

- Seated outside - Please join the queue to order and pay at the bar.
- Seated inside and ordering food and drinks with us - We will be operating table service for inside dining.
- Seated inside but ordering drinks only - Please join the queue to order and pay at the bar.



SAFE DINING



WHEN YOU ARRIVE

- Please be aware we are operating a queuing system at our main entrance. Please see our section on 'Alfresco and Inside Dining.'
- Sanitising Stations will be available throughout our establishment and there will be a station upon entering the bar as well as a registration desk. According to the government guidelines, it is mandatory that we register your contact information for tracing purposes. Please leave your contact information at this point and sanitise your hands.
- If you are ordering at the bar, please comply with our signs and form a socially distanced queue.

MAKING AN ORDER

- Our friendly bar team will be waiting to take your order behind a protective screen. You will be asked to order and pay on the left side of the bar and collect your order on the right side of the bar.
- Sanitised caddies filled with cutlery and condiments will be offered if you have ordered food with us.
- If you are sitting outside, there will be signs to direct you to the nearest exit in order to create a 'one way' route to our terrace.



SAFE DINING

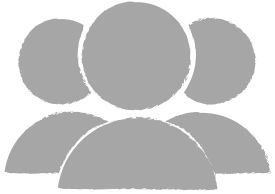


EXTRA MEASURES

- Tables and chairs are suitably distanced in accordance with the 'one metre plus' government guideline.
- PPE is available to our guests upon request.
- Condiments will be regularly sanitised and cutlery will be individually wrapped.
- Extra precautions will be taken when preparing your food and drinks. Our team are reminded to wash their hands regularly.
- There will be regular sanitising routines and overnight disinfecting of all areas and hand sanitising stations available at all entrances and staircases.

PUBLIC TOILETS

- Regular cleaning routines of the public toilets and public areas have been increased.



SAFE TEAMS

- Our Team will complete compulsory training in collaboration with FLOW Training before returning to work, this will ensure they are safe and ready to make your visit memorable.
- PPE is available for their use and our team are reminded regularly to wash their hands and to keep their uniform clean and tidy at all times.
- We will be checking our team's temperatures at the start of every shift.
- The interaction with Guest and Customer will look different but still feel the same.





SEE YOU SOON

COSY LOUNGE BAR | OUTSIDE TERRACE |
DELICIOUS FOOD AND DRINK

CLIFFERESTAURANTFOLKESTONE.CO.UK

